

Picasa cannot send Photos via Live Mail error

By Jon Benjamin – www.exenvoid.com

Microsoft, (for a currently unknown reason) has crippled the link between Google Picasa and their Windows Live Mail product in its latest update Version 2011 that you may have received automatically.

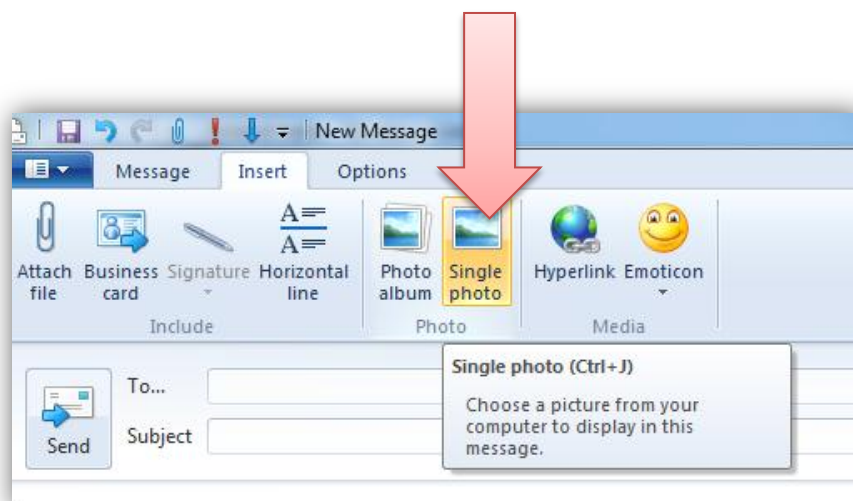


If you try to send a photo from Picasa to Windows Live Mail 2011 it will activate the Microsoft Windows Live Mail 'sign in requestor' to pass the attachment into their new 'Album' system instead of simply attaching it to an email. Cancelling the confusing requestor may leave the unsent attempt in the outbox and cause more confusion as it then blocks all outgoing emails.

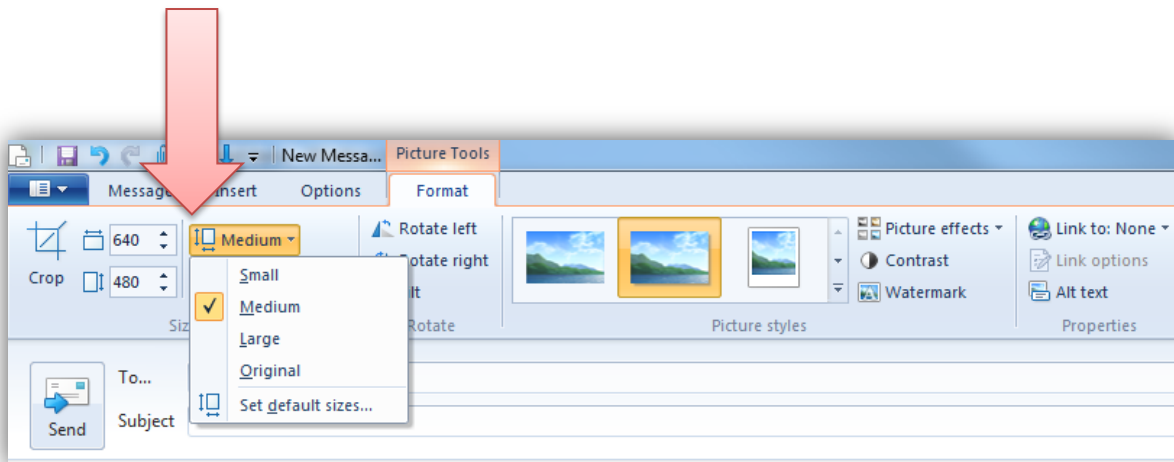
Until they repair this problem;

- Cancel all requestors
- Close Windows Live Mail
- Close Picasa
- Open Windows Live Mail
- Goto your outbox & delete all jammed messages

To send a photo via email in the meantime use the manual method. Start a new email and select the 'Insert' TAB on the new ribbon menu, and select 'Single Photo' from the options.



Once you have inserted a photo into the email you can see a new set of options appear in the menu allowing you to adjust the size and many other special effects.



Unfortunately there is no sensible method to send multiple photos all adjusted to smaller sizes at once.

Alternatively,

If you find that this new system is simply not suitable and you are sending multiple photos often, you could setup a new free Google G-Mail account and adjust Google Picasa to send your photos via that program instead.

Meaning you could;

- Use Windows Live Mail for all general email and sending a single photo
- Use Google Picasa to send multiple photos via Google Gmail



If you need help to configure this or any other alternative solution to get around this problem, please contact me.