

# Dangerous Email Scams

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Criminals will try anything to trick you into giving them access to your confidential details such as credit cards, bank accounts and passwords etc. The following tips are **essential** rules for using the email system on your computer. You must follow these rules to help keep your computer and your private confidential details from being compromised.

- ✚ **Never open emails from people you do not know. Delete them immediately !**
- ✚ **Never click on *internet links* within emails unless you absolutely trust the person who sent it.**
- ✚ **Never open *attachments* on emails unless you absolutely trust the person who sent it.**

Besides these essential rules, there are now criminals pretending to be from companies who you **might think are legitimate**. There are endless versions of these but in general these few will give you a guide.

- ✚ **Never open emails from popular software companies that you may recognise such as .....**

***Skype, Adobe, Microsoft, Facebook, Hotmail, Google, Apple, etc ...***

These companies and many others **DO NOT** update their products via email. Unless you have specifically registered a program and given your email address to a software company, you will not receive emails from them. Ignore and delete any emails that offer updates to popular computer programs, they are fake and very dangerous.

Criminals are creating **very genuine looking emails** that mimic the style, company logos and graphics of actual companies. You must be on the look out and be very wary of these traps. Falling victim to one of these scam emails may cause catastrophic damage to your computer and give criminals access to your private information or bank accounts !

**If you are not sure about an email that you have received, please forward it to me for a free investigation.**

( [exenvoid@bigpond.com](mailto:exenvoid@bigpond.com) )

# Examples of very deadly emails:

Keep alert! Delete suspicious emails immediately!

**Fw: Post Express Service. Delivery refuse! NR2767**

M [redacted]@bigpond.com]

Sent: Mon 7/02/2011 2:59 PM  
To: Jon Benjamin

Message | Post\_Express\_Label\_JNN86253.zip (18 KB)

beep  
----- Original Message -----  
**From:** Post Express Service  
**To:** [redacted]@bigpond.com.au  
**Sent:** Saturday, February 05, 2011 4:46 PM  
**Subject:** Post Express Service. Delivery refuse! NR2767

Dear Customer

Your package has been returned to the Post Express office.  
The reason of the return is "Incorrect delivery address of the package"

Attached to the letter mailing label contains the details of the package delivery.  
You have to print mailing label, and come in the Post Express office in order to receive the packages.

Thank you for attention.Thank you.  
Post Express

A fake email from a postal service:  
Clicking this attachment will infect your computer with the deadly **Palladium Rogue Security** system!

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- Collaborate across borders
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**Adobe** updates its products via download patches, NOT via emails!  
These links will infect your computer with a deadly virus!

**Skype Releases : Download New Skype VOIP Software** Inbox | X

Skype to jeremy-bb0f4rj. [show details](#) 7:21 AM (7 hours ago) Reply

**Dear valued Skype users,**

This is to notify that new VoIP and Conversation Recording addons have been released for Skype.

Following are major new features:

<http://www.skype-2011-download.net>

- Talk more for free via Voice Over IP (VoIP)
- Lower cost when connecting to landlines (much cheaper per minute)
- Record your conversation (better than telephone quality)
- Instant messaging & file-sharing, video calls
- Now available on PSP!

To check your current version and upgrade, go to:

<http://www.skype-2011-download.net>

Skype has changed the way we think of telecommunications.

Thank you and enjoy.

**Alex Anderson**  
Skype Support Center

**Skype** updates its products via download patches, NOT via emails!  
These links will infect your computer with a deadly virus!